

Subject: Your Calyx Account Manager

From: Bridgett Brown <bridgett_brown@calyxsoftware.com>

Date: 9/23/2015 1:21 PM

To: poneil@ev1.net

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The logo for Calyx Software, featuring the word "CALYX" in white and "SOFTWARE" in orange, with a registered trademark symbol.

Senior Freedom

Account ID Number 11525624

Dear ,

Calyx continuously explores efficient ways to serve our customers. Recently, we restructured our teams to provide you with a dedicated account manager. This realignment allows us to offer you a more personalized customer experience and strengthens our working relationship to help your business stay profitable and your staff productive.

With that in mind, let me introduce myself, my name is Bridgett Brown. As your assigned account manager, I will be able to help you with your account. My contact information is listed below, and I hope you will let me know anytime I may be of service to you or your team.

To keep you in the Calyx loop we publish a monthly [digital newsletter](#) that includes information concerning updates / changes to our products. You won't want to miss a single issue.

The TRID effective date is getting closer. Calyx provides a wealth of [TRID information](#) to help you prepare. Our final Point release prior to October 3 will be at the end of business this Friday, September 25. Stay tuned for more information!

Calyx offers special events and informative webinars. To view a webinar or see what special event is coming up, check our [Special Events/ Webinar](#) section. You can also take advantage of our [free training videos](#) which are accessible 24/7 - or - schedule a consultation with [Calyx Professional Services Group \(PSG\)](#) for one-on-one or group training.

I look forward to working with you and to helping you maximize your Calyx Software experience! Please hold on to my contact information for future reference.

Regards,

Bridgett Brown

Regional Account Manager

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